

ENTREPRENEUR RESOURCES DIRECTORY

Organization	Phone Website E-mail	Services offered	Top executive
BUSINESS PLANS & STARTUP GUIDES			
Small Business Administration, Tenn. District 2 International Plaza Drive, Ste. 500 Nashville, TN 37217	615-736-5881 sba.gov/offices/district/tn/nashville tn@sba.gov	Startup guide; information on SBA lenders, local business mentors, government contracting opportunities	LaTanya Channel District director
Tennessee Department of Economic and Community Development 312 Rosa Parks Ave., 27th Floor Nashville, TN 37243	615-741-1888 tn.gov/ecd ecd.communications.office@tn.gov	Small business and startup guide, business enterprise resource office, economic research	Bob Rolfe Commissioner
Tennessee Small Business Development Center 17 Market Square, Ste. 201 ¹ Knoxville, TN 37902	865-246-2663 ² tsbdc.org/pscc ³	Online and in-person counseling and training; startup financing, marketing guides for entrepreneurs and small business owners	Bruce Hayes Executive director
EXPANSION/ RELOCATION			
Knoxville Chamber 17 Market Square, Ste. 201 Knoxville, TN 37902	865-637-4550 knoxvillechamber.com memberservices@knoxvillechamber.com	Economic research and demographics, business recruitment, networking events, professional development seminars, Propel mentor/protégé program, import/export assistance	Mike Odom President, CEO
Tennessee Valley Authority Economic Development Agency 10215 Technology Drive, Ste. 202 ⁴ Knoxville, TN 37932	865-777-3943 tva.com/Economic-Development econdev@tva.gov	Economic incentive programs, site design and consultation, customized training programs	Tim Tidwell Roxann Fry Regional specialist, Northeast Valleys
EXPORT ASSISTANCE			
U.S. Export Assistance Centers of Tennessee 17 Market Square, Ste. 201 Knoxville, TN 37902	865-545-4637 export.gov/tennessee robert.leach@trade.gov	American manufacturer and exporter devoted resource, includes international market intelligence, export counseling, international distributor matchmaking, advocacy support for international bids	Robert Leach Director
LEGAL MATTERS			
City of Knoxville Business License/Tax Office 400 Main St., Rm. 453B Knoxville, TN 37902	865-215-2083 knoxvilletn.gov	Information on business licenses, permits and taxes	Donna Dyer Revenue administrator
City of Knoxville Office of Business Support 400 Main St., Room 654D Knoxville, TN 37902	865-215-3155 knoxvilletn.gov probledo@knoxvilletn.gov	Services to help business community navigate city regulations, policies and departments; business resource guide	Patricia Robledo Business liaison
Knox County Clerk 300 Main St. Knoxville, TN 37902	865-215-2385 knoxcounty.org/clerk/ county.clerk@knoxcounty.org	Applications for business licenses, filing business tax returns	Sherry Witt Knox County Clerk
Knoxville-Knox County Metropolitan Planning Commission Ste. 403, City County Bldg., 400 Main St. Knoxville, TN 37902	865-215-2500 knoxmpc.org contact@knoxmpc.org	Zoning regulations, site plan reviews, economic research and data	Gerald Green Executive director
Tennessee Department of Revenue, Knoxville office 7175 Strawberry Plains Pike, Ste. 209 Knoxville, TN 37914	865-594-6100 tn.gov/revenue TN.Revenue@tn.gov	Business tax guide, tax workshops, business incentives information	
MINORITY BUSINESSES			
Governor's Office of Diversity Business Enterprise 312 Rose L. Parks Ave. Nashville, TN 37243	615-253-4634 tn.gov Shelia.J.Simpson@tn.gov	Assists minority-owned, women-owned, service-disabled veteran-owned and small businesses interested in competing in State of Tennessee procurement and contracting activities	Sheila Simpson Program director
Hispanic Chamber of Commerce of East Tennessee P.O. Box 31552 Knoxville, TN 37930	865-659-4652 hccet.org mail@hccet.org	Networking events, educational opportunities, technical assistance to Hispanic business owners	
Knoxville Area Urban League 1514 E. 5th Ave. Knoxville, TN 37917	865-524-5511 thekaul.org info@thekaul.org ⁵	Business and workforce counseling, lending programs to create/expand businesses, entrepreneurship training	Phyllis Y. Nichols President, CEO
Tennessee Small and Minority-Owned Business Assistance Program 502 Deaderick Ave., 15th Floor Nashville, TN 37243	615-253-2265 treasury.tn.gov/smob treasury.smob@tn.gov	Provides education, consulting services and loans/financing assistance to small or minority-owned businesses	Jaye Chavis Program manager

NETWORKING/ MENTORING

Entrepreneurial Collective/Entrepreneurs of Knoxville 1202 Kenesaw Ave. Knoxville, TN	865-484-6481 eokhq.com info@eokhq.com	Peer education and support for local entrepreneurs, co-working space	Kathryn Eaton President
Greater Knoxville SCORE 412 N. Cedar Bluff Road, Ste. 450 Knoxville, TN 37923	865-692-0716 greaterknoxville.score.org counseling@scoreknox.org	Free consulting with small businesses through peer counseling from experienced business leaders; workshops, articles, research	Marc Brashares Cliff Caudill Chairman Vice chairman
Knoxville Entrepreneur Center 17 Market Square, Ste. 101 Knoxville, TN 37902	865-282-4322 knoxec.com info@knoxec.net	Business accelerator offering mentoring and training for aspiring entrepreneurs, CO.STARTERS business development program	Jim Biggs Executive director
Launch Tennessee 211 7th Ave. North, Ste. 200 Nashville, TN 37219	615-673-4419 launchtn.org info@launchtn.org	Manages regional entrepreneur centers that connect entrepreneurs with mentors, manages the TENN business accelerator program	Margaret Dolan CEO, President
The Legacy Centre for Family Business and Entrepreneurship 6312 Kingston Pike Knoxville, TN 37919	865-386-6248 www.tnlegacy.com	Mentoring, educational seminars, peer advisory group program for family-owned businesses	Cindy Seaver Ed Seaver President Director

RAISING CAPITAL/ MANAGING FINANCES

Angel Capital Group 1204 Kenesaw Ave. Knoxville, TN 37919	865-332-1920 theangelcapitalgroup.com info@angelcapitalgroup.net	Network that matches angel investors with Tennessee entrepreneurs	Eric Dobson Derrren Burrell CEO President, Knoxville chapter
Three Roots Capital⁶ 12640 Kingston Pike Knoxville, TN 37934	865-220-1710 3rootscapital.org melissa@3rootscapital.org	Community Development Financial Institution (CDFI) providing business loans, technical assistance, mentoring for businesses in central and southern Appalachia and southeast U.S.	Grady Vanderhoofven President, CEO

RESEARCH

East Tennessee Economic Development Agency 10215 Technology Drive, Ste. 202 Knoxville, TN 37932	865-777-3833 eteda.org	Business recruitment services, economic and demographic research	Allen Neel President, CEO
Tennessee Department of Labor and Workforce Development 220 French Landing Drive Nashville, TN 37243	844-224-5818 tn.gov/workforce	Information on starting a business, employer handbook, information on employee training, local economic research	Jeff McCord Commissioner
University of Tennessee Anderson Center for Entrepreneurship & Innovation 418 Haslam Business Building Knoxville, TN 37996	865-974-5126 haslam.utk.edu/anderson-center acei@utk.edu	Research and resources to support entrepreneurship	Lynn Youngs Executive director
University of Tennessee Boyd Center for Business and Economic Research 916 Volunteer Blvd. Knoxville, TN 37996	865-974-5441 haslam.utk.edu/boyd-center cberweb@utk.edu	Research on key policy areas, including education, health, e-commerce, taxation, welfare and labor	William F. Fox CBER Director
University of Tennessee Center for Industrial Services 105 Student Services Bldg. Knoxville, TN 37996	865-974-2249 cis.tennessee.edu cis@tennessee.edu	Consulting, training and research for the manufacturing industry	Bill Hicks Solutions consultant, East Tennessee
University of Tennessee Social Work Office of Research & Public Service 600 Henley Street, Ste. 224 Knoxville, TN 37996	865-974-6015 sworps.tennessee.edu	Data collection and analysis, custom software development, survey and focus groups, employee evaluations and training	Dr. Shandra Forrest-Bank Director

¹ Oak Ridge office: 1400 Oak Ridge Turnpike; ² Oak Ridge office: 865-483-2668; ³ Oak Ridge office: tsbdc.org/rscc; ⁴ Also 4125 Greenway Drive, GRN ID, Knoxville, 865-673-2289; ⁵ Also educationandyouth@thekaul.org; ⁶ CDFI

Source: State and local organization websites. NA=not applicable or not available. This list and other Knoxville-area market data are available as Excel spreadsheets at www.knoxvillebookoflists.com. **If you notice an error or omission, please contact Hayley Choy at 865-342-6494 or lists@knoxvillebiz.com.**