



## Knox County Health Department

140 Dameron Avenue, Knoxville, TN 37917

FOR IMMEDIATE RELEASE: August 24, 2021

Contact: Kaylee Coffman  
865-215-5722 office  
865-507-9797 cell

### **KCHD's Service Spotlight: Community Health Access and Navigation in Tennessee (CHANT)**

*Knoxville, Tenn.*— Navigating the complex system of health and social services can be challenging for many families.

Therefore, the Knox County Health Department has joined a state program to help simplify it.

The program is called Community Health Access and Navigation in Tennessee, or CHANT. It provides free and voluntary care coordination services to pregnant women and families with children up to age 21, including those with special health care needs.

“Being a parent is challenging even when everything is going well. CHANT Care Coordinators are trained to help smooth the way for families as they navigate the complex world of parenting,” said Susan Moore, CHANT Program Manager. “Whether a family needs linkage to resources, solid parenting education or help with a child’s medical diagnosis and accompanying bills, CHANT Care Coordinators partner with them to tailor solutions.”

Through partnership with families, CHANT Care Coordinators work to improve family access to medical and dental care, provide developmental screenings, assessment, and navigation of preventive services. Additionally, through Children’s Special Services (CSS) pathway, children with qualifying diagnoses who meet income eligibility can receive payment assistance for medical visits, durable medical equipment and prescriptions as needed to support their medical condition.

A family can self-refer or be referred by an outside community partner/organization. Those interested in participating in the CHANT program can call 865-215-5190 or email [CHANT@knoxcounty.org](mailto:CHANT@knoxcounty.org).

#### **About Knox County Health Department**

The first health department in Tennessee to achieve national voluntary accreditation by the Public Health Accreditation Board, the Knox County Health Department (KCHD) is dedicated to ensuring the conditions in which every resident can be healthy. As a chief health strategist for the community and with more than 240 team members, KCHD’s broad scope of work includes convening partners to improve community health, identifying community health threats, investigating disease outbreaks, conducting extensive outreach and education, preparing for public health emergencies, providing and connecting the public with medical care, enforcing food safety and air quality laws, and more. For more information, visit [www.knoxcounty.org/health](http://www.knoxcounty.org/health).

###

