



OFFICE OF COUNTY MAYOR GLENN JACOBS

Human Resources Department • 400 W. Main Street, Suite 360 Knoxville, TN 37902

Knox County ADA Transition Plan Adopted August 2019

Knox County Accomplishments of 2020

1. The citizen's disability advisory group, DAGWould?, met in-person in January and February before transitioning to electronic meetings in June, September and November.
2. The county and city ADA Coordinators held four ADA training sessions for a total of 135 county employees in January.
3. Community Television (CTV) began closed captioning of county meetings at the end of January.
4. County Commission approved a design contract in January with Barge Design Solutions to redesign the Peters Road/Ebenezer Road sidewalks to meet ADA requirements for \$250,000. Design is underway. The project includes 7.34 miles of sidewalks, 87 driveways, 20 unsignalized intersections and 6 signalized intersections that will be upgraded.
5. County Commission approved a design contract in January with SL King & Associates to redesign the Cedar Bluff Road sidewalks to meet ADA requirements for \$67,000. Design is nearly complete. The project includes 1.45 miles of sidewalks, 31 driveways and 25 unsignalized intersections. Please note that the signalized intersections will be upgraded in 2021 as part of the ATMS Phase I project.
6. The fiscal year budget for 2021 has a line item of \$1,200,000 for ADA capital projects. The budget was approved in June 2020.
7. A separate line item in the FY2021 budget includes \$11,585 for reconstructing the ramp at the Corryton Branch Library as the design has been completed.
8. DAGWould? members participated in the survey for the Human Services Transportation Plan and at their September meeting were presented the draft plan by TPO staff.
9. An RFQ was issued in October for bringing Carter Park into compliance with ADA. Responses were due in November and the "Intent to Award" letter is to be sent the week of December 7, 2020.
10. Automatic doors were contracted in November through PBA to be installed at the Karns Senior Center for \$4955. Even though not an ADA requirement, the doors have been requested by the seniors who use the facility as they have mobility needs. Once the automatic doors are installed, barriers 2 and 6, regarding the threshold and door stop, will be eliminated.

Barriers Removed in 2020

Per the Self-Evaluation conducted as part of the development of the Transition Plan, the following facilities were evaluated:

- 142 buildings and 44.8 miles of associated sidewalk, unsignalized intersections and driveways;
- 47 parks and 15.1 miles of associated sidewalk, unsignalized intersections, and driveways;
- 7 greenways and 9.1 miles of associated sidewalk, unsignalized intersections and driveways;
- 82 signalized intersections; and
- 140.1 miles of public rights-of-way sidewalk and all unsignalized intersections and driveways along the sidewalk corridors.

Each of the following departments were asked to provide information about the barriers that were removed in 2020. A total of 91 barriers were removed with up to 21 others partially removed.

Engineering and Public Works has three areas of compliance for the public right-of-way: sidewalks, signalized intersections and unsignalized intersections. Between 12 and 21 sidewalk locations were repaired as part of maintenance work, but the department did not specify if the barriers were only partially removed or completely removed. The address provided was matched to the corridor in the plan. Question marks next to the barrier number in the spreadsheet indicate the inability to confirm the exact location of the barrier. Please see the attached spreadsheet for the locations and the barriers that were at least partially removed.

Library Facilities had 18 buildings reviewed. This year simple maintenance items were done at 14 libraries that removed 77 barriers. See the attached spreadsheet for each of the numbered barriers at each location that was removed.

Parks and Recreation is responsible for both parks and greenways. The department reported no work has been done in 2020 to remove barriers.

PBA Managed/Other Facilities had 20 facilities reviewed. A total of 13 barriers were removed from the following eight (8) facilities.

- Dante Clinic removed barrier #4 as the signage was relocated to the latch side of the door.
- Fairview Technology Center removed barrier #3 by removing the bollard from the access aisle.
- Family Investment Center removed barrier #3 when the van accessible sign was installed.
- Family Justice Center removed barrier #13 when the paper towel dispenser was relocated out of the circulation path.
- Juvenile Justice Center removed two (2) barriers. Removing the door stop eliminated barrier #6 and barrier #39 was removed when drain pipes and water lines were insulated.
- Knox Central Building had four (4) barriers removed. The door closure has been adjusted to eliminate barrier #13. The paper towel dispenser was lowered to remove barrier #17. The vending machine, barrier #26, was replaced by Procurement and directional signage to the elevators to get to Records Management (barrier #50) was installed by PBA.
- Main Health Department had two (2) barriers removed. Drain pipes and water lines were insulated removing barrier #55 and the soap dispenser was moved (barrier #78) to the correct height.
- Old Court House has removed the existing signage (barrier #15) which lacked contrast with the background and has ordered new signage.

Schools had 89 facilities reviewed. No work has been reported on barrier removal.

Senior Centers had 6 facilities reviewed. At the Karns Senior Center the vending machine was replaced (barrier #4).

Waste Centers had 7 facilities reviewed. No work has been reported on barrier removal.

Other Programs/Department Facilities had 2 facilities reviewed. No work has been reported on barrier removal.

Engineering and Public Works Sidewalk Barriers Removed/Partially Removed in 2020

Barrier Number	Street Number	Street Name	Task	Completed By	District Supervisor	Entry Date	Length	Width
243	3213	GLENLAKE BLVD	Sidewalk Repair	Knox County	Randall Jackson	1/23/2020	Not Collected	Not Collected
18	12309	AMBERSET DR	Sidewalk Repair	PRI of East Tennessee		2/20/2020	46.75	4
218	2332	TIPTON STATION RD	Sidewalk Repair	Knox County	Michael Sharp	4/17/2020	Not Collected	Not Collected
390	2620	SILENT SPRINGS LN	Sidewalk Repair	Knox County	Randall Jackson	7/28/2020	Not Collected	Not Collected
149	11313	HARDIN VALLEY RD	Sidewalk Maintena	Knox County	Randall Jackson	8/21/2020	Not Collected	Not Collected
30	12607	BARNSTABLE LN	Sidewalk Repair	Knox County	Scott Higgins	10/13/2020	Not Collected	Not Collected
38	1123	AMBER GLADES LN	Sidewalk Repair	Knox County	Scott Higgins	10/31/2020	Not Collected	Not Collected
19	12647	AMBERSET DR	Sidewalk Repair	Knox County	Scott Higgins	11/17/2020	Not Collected	Not Collected
30	12630	BARNSTABLE LN	Sidewalk Repair	Knox County	Scott Higgins	11/17/2020	Not Collected	Not Collected
18	12231	AMBERSET DR	Sidewalk Repair	Knox County	Scott Higgins	11/19/2020	Not Collected	Not Collected
19	12641	AMBERSET DR	Sidewalk Repair	Knox County	Scott Higgins	11/19/2020	Not Collected	Not Collected
19	12439	AMBERSET DR	Sidewalk Repair	Knox County	Scott Higgins	11/19/2020	Not Collected	Not Collected
18	12213	AMBERSET DR	Sidewalk Repair	Knox County	Scott Higgins	11/19/2020	Not Collected	Not Collected
20	1400	TAPPIE TORRIE LN	Sidewalk Repair	Knox County	Scott Higgins	11/19/2020	Not Collected	Not Collected
26	12311	MARSHALL GROVE LN	Sidewalk Repair	Knox County	Scott Higgins	11/19/2020	Not Collected	Not Collected
29	1419	HEREFORDSHIRE LN	Sidewalk Repair	Knox County	Scott Higgins		Not Collected	Not Collected
26	12416	MARSHALL GROVE LN	Sidewalk Repair	Knox County	Scott Higgins		Not Collected	Not Collected
26	12420	MARSHALL GROVE LN	Sidewalk Repair	Knox County	Scott Higgins		Not Collected	Not Collected
25	1405	MONT COVE BLVD	Sidewalk Repair	Knox County	Scott Higgins		Not Collected	Not Collected
25	1513	MONT COVE BLVD	Sidewalk Repair	Knox County	Scott Higgins		Not Collected	Not Collected
84		EBENEZER RD	Sidewalk Repair	APAC/Harrison	Scott Higgins	2/25/2020	60	5
				PRI of East Tennessee				
	1703	GLEN SHADY BLVD	Sidewalk Repair	Tennessee		2/20/2020	10	5
	12709	CLEAR RIDGE RD	Sidewalk Repair	Knox County	Scott Higgins	8/10/2020	Not Collected	Not Collected
	6139	HOLLOW VIEW LN	Sidewalk Repair	Knox County	Mark Parris	2/20/2020	Not Collected	Not Collected
				PRI of East Tennessee				
	12635	SAILPOINTE LN	Sidewalk Repair	Tennessee		10/13/2020	34	5
				PRI of East Tennessee				
	12635	SAILPOINTE LN	Sidewalk Repair	Tennessee		10/13/2020	45	4
	0	HIDDEN DEER LN	Sidewalk Repair	Knox County	Scott Higgins	10/16/2020	Not Collected	Not Collected
		SAILPOINTE LN	Sidewalk Repair	Knox County		11/10/2020	Not Collected	Not Collected

NOTE: The last seven items in this table were not identified in the Transition Plan.

Libraries Barriers Removed in 2020

Site	Barrier #	Barrier	Priority	Cost
Bearden	18	Replace faucet with lever handles	7	\$ 120.00
Bearden	20	Lower paper towel dispenser	6	\$ 30.00
Bearden	22	Lower baby changing table	7	\$ 40.00
Bearden	23	(Partially complete) Moved paper towel dispenser, toilet paper dispenser	6	\$ 50.00
Bearden	25	(Partially complete) Moved paper towel dispenser, toilet paper dispenser	6	\$ 50.00
Burlington	6	Move tactile sign	6	\$ 20.00
Burlington	8	Relocate paper towel dispenser	7	\$ 30.00
Burlington	14	Lower baby changing table	7	\$ 40.00
Burlington	15	Relocate toilet paper dispenser	6	\$ 20.00
Burlington	16	Relocate toilet paper dispenser	6	\$ 20.00
Burlington	17	Provide additional coat hook	7	\$ 30.00
Burlington	18	Install handle on inside of toilet partition	7	\$ 30.00
Burlington	21	Relocate toilet paper dispenser	6	\$ 20.00
Burlington	22	Provide additional coat hook	7	\$ 30.00
Burlington	23	Install handle on inside of toilet partition	7	\$ 30.00
Cedar Bluff	6	Replace faucet with lever handles	7	\$ 120.00
Cedar Bluff	8	Lower baby changing table	7	\$ 40.00
Cedar Bluff	10	Lower baby changing table	7	\$ 40.00
Cedar Bluff	14	Move paper shredder that is in door clearance	11	\$ -
Cedar Bluff	15	Replace sink faucet	11	\$ 120.00
Cedar Bluff	19	Move tactile sign	6	\$ 20.00
Cedar Bluff	24	Move tactile sign	6	\$ 20.00
Cedar Bluff	25	Move tactile sign	6	\$ 20.00
Corryton	10	Insulate exposed drain pipe and water lines	9	\$ 65.00
Corryton	11	Relocate toilet paper dispenser	6	\$ 20.00
Corryton	15	Insulate exposed drain pipe and water lines	9	\$ 65.00
Corryton	19	Lower paper towel dispenser	6	\$ 30.00
Farragut	10	Replace faucet with lever handles	6	\$ 120.00
Farragut	15	Relocate toilet paper dispenser	7	\$ 20.00
Farragut	16	Provide additional coat hook	7	\$ 30.00
Farragut	18	Install handle on inside of toilet partition	7	\$ 30.00
Farragut	19	Install handle on inside of toilet partition	7	\$ 30.00

Libraries Barriers Removed in 2020

Site	Barrier #	Barrier	Priority	Cost
Farragut	20	Relocate toilet paper dispenser	7	\$ 20.00
Farragut	22	Insulate exposed drain pipe and water lines	9	\$ 65.00
Fountain City	3	Install handle on inside of toilet partition	7	\$ 30.00
Fountain City	7	Relocate toilet paper dispenser	7	\$ 20.00
Fountain City	8	Provide additional coat hook	7	\$ 30.00
Fountain City	9	Provide additional coat hook	7	\$ 30.00
Fountain City	10	Install handle on inside of toilet partition	7	\$ 30.00
Fountain City	13	Relocate toilet paper dispenser	7	\$ 20.00
Fountain City	15	Relocate paper towel dispenser	6	\$ 30.00
Fountain City	18	Provide additional coat hook	11	\$ 30.00
Halls	9	Relocate paper towel dispenser	6	\$ 30.00
Halls	12	Relocate toilet paper dispenser	7	\$ 20.00
Halls	13	Install handle on inside of toilet partition	9	\$ 30.00
Halls	16	Provide additional coat hook	12	\$ 30.00
Halls	17	Install handle on inside of toilet partition	9	\$ 30.00
Howard Pinkston	10	Provide additional coat hook	9	\$ 30.00
Howard Pinkston	12	Install handle on inside of toilet partition	9	\$ 30.00
Howard Pinkston	13	Relocate toilet paper dispenser	7	\$ 20.00
Howard Pinkston	14	Relocate toilet paper dispenser	7	\$ 20.00
Howard Pinkston	15	Provide additional coat hook	9	\$ 30.00
Howard Pinkston	16	Install handle on inside of toilet partition	9	\$ 30.00
Lawson McGhee	5	Remove closer from door	6	\$ 20.00
Lawson McGhee	7	Adjust door pressure	4	\$ 20.00
Lawson McGhee	5	Removed partition with knob	5	\$ 200.00
Lawson McGhee	10	Provide additional coat hook	9	\$ 30.00
Lawson McGhee	12	Provide additional coat hook	9	\$ 30.00
Lawson McGhee	14	Remove door closer	11	\$ 20.00
Lawson McGhee	17	Replace knob with lever	11	\$ 350.00
Mascot	2	Replace knob with lever	5	\$ 100.00
Mascot	8	Lower paper towel dispenser	6	\$ 30.00
Mascot	12	Relocate toilet paper dispenser	7	\$ 20.00

Libraries Barriers Removed in 2020

Site	Barrier #	Barrier	Priority	Cost
Mascot	13	Replace knob with lever	5	\$ 100.00
North Knoxville	6	Move fire extinguisher out of path	6	\$ 20.00
North Knoxville	7	Lower fire extinguisher to be within reach	6	\$ 20.00
North Knoxville	8	Lower mirror for compliance	8	\$ 100.00
Norwood	3	Pencil sharpener too high	7	\$ 20.00
Norwood	1	Replace knob with lever	6	\$ 100.00
Seqouyah	8	Insulate exposed drain pipe and water lines	9	\$ 65.00
Seqouyah	10	Replace with 36" grab bar	7	\$ 60.00
Seqouyah	11	Relocate baby changing table	6	\$ 40.00
Seqouyah	12	Relocate toilet paper dispenser	7	\$ 20.00
Seqouyah	15	Replace faucet with lever handles	6	\$ 120.00
Seqouyah	17	Relocate paper towel dispenser	7	\$ 30.00
Seqouyah	19	Add pull handle to book drop	6	\$ 20.00
South Knoxville	9	Add pull handle to book drop	6	\$ 20.00