



Foster D. Arnett, Jr. Knox County Clerk

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Courthouse Clerk is Employee of the Month

Sharon Styles, a two-and-a-half year veteran of the Knox County Clerk's office, has been named Employee of the Month for November.

Styles was nominated by a customer who cited her help with a complicated vehicle title transaction.

"I remember her very well", Styles recalled. "She was so stressed out and her transaction was more than a little complicated. The first thing I needed to do was get her calmed down."

Styles had customer service at an early age. "In high school, my daddy sent me to a course on customer service. It taught me how to do my best to make the customer happy", she explained.

So far this year, the motor vehicle division in the old courthouse has processed almost 92,000 transactions for tag and decal renewals and vehicle titles. And even though Styles' specialty is in motor vehicle, she is cross-trained to work in many other divisions of the Clerk's office.

**“I’m proud to see Sharon get credit for her ability to help our customers”, said Knox County Clerk, Foster D. Arnett, Jr.
“She sets a good example.”**

Among Styles’ hobbies: gardening. She has nine different flower gardens around her home. And now that the first East Tennessee frost has set in, it’s time for her to bring her pansies and other blooming plants indoors. She will enlist the help of her husband, Mark Styles, who works for the Public Building Authority.

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